



Hybrid/Online Working Group

Subgroup #2 Technical and Software
Infrastructure

Update June 2, 2021

NETWORK INFRASTRUCTURE UPGRADES

- ▶ Core Switches (Reso-A) - Due to arrive in September
- ▶ On-Premises Storage (Reso-A) - Purchase Order with NYC
- ▶ Edge Switches - (STF) on order, due in September with waves to follow
- ▶ 17 Lex Fiber and Cabling (Reso-A) - Bid completed, award pending
- ▶ Firewall - completed (CUNY ETI)
- ▶ VoIP Phone System (Reso-A)
 - ▶ Shift to cloud - requires upgrade of Microsoft contract
 - ▶ Interim approach/trial for fall 2021 (3rd party vendor)

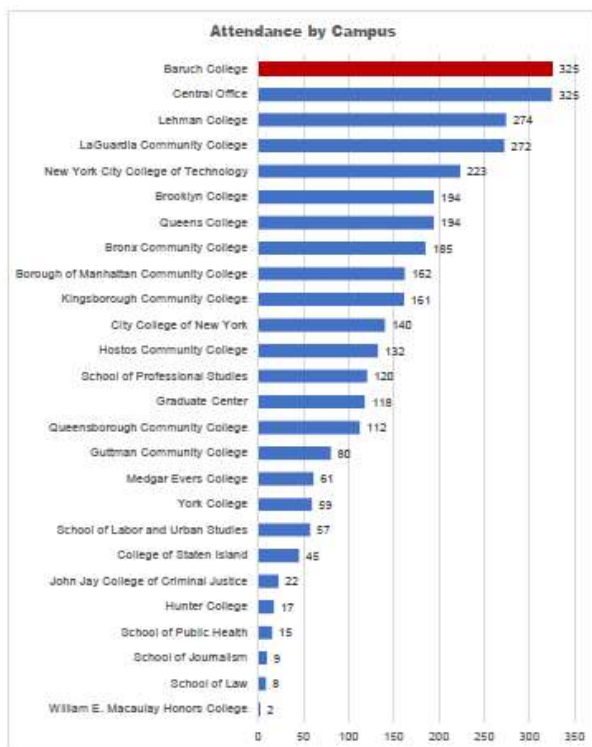
STAFFING - IT Support

- ▶ Full-Time (In FY22 financial plan of IS Division - not additional \$)
- ▶ Scheduled for review at next CUNY VRB meeting
 - ▶ Media Specialist - dedicated to new classrooms
 - ▶ Blackboard Specialist
 - ▶ Help Desk Assistant
- ▶ Part-Time
 - ▶ HyFlex Classroom Student Assistants (STF)
 - ▶ Zoom Student Assistants (STF)
- ▶ Redefining Positions (e.g., Course Reserve Specialist) to better support hybrid/online instructional needs.

EQUIPMENT

- ▶ WiFi Hotspots - 600 primarily for students, but some short-term for faculty/staff
 - ▶ Long-term: faculty teaching remotely will need their own Internet service
- ▶ Staff and Faculty Laptops - Testing configuration for work-from-home
- ▶ Equipment for the 3 Schools for Fall 2021 - being collected via Deans
- ▶ Blackboard - CUNY at stage of developing RFP
- ▶ Course Software - renewing all current licenses for FY2022
- ▶ Zoom - Migration to CUNY authentication this summer
- ▶ Faculty/Staff Email - Planning for migration to Office 365

TRAINING - CUNY CIS Workshops



Baruch College CISTraining Webinar Attendance [AY 2020-21]

In Academic Year 2020-2021, 116 unique participants from Baruch College attended 3 CISTraining webinars each, on average (n=325).

